

Our Vision A society where anything is possible regardless of ability

Our Mission We give people access to the right information with the right support to enable personal choice

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| **Strategic Aim** | | **Value Outcome** | **Objectives** |
| 1 | To improve accessible services | **Access**  People are accessing the personalised services they need | 1. To co-design services |
| 1. To make use of digital technology |
| 1. To make our services available in other locations and across communities |
| 2 | To ensure people have good quality accessible information | **Information**  People are making informed choices | 1. To communicate options and offer realistic choices |
| 1. To produce user friendly materials |
| 1. To achieve and maintain appropriate quality standards |
| 3 | To enable people to live more independently | **Support**  People are enjoying improved health & well-being | 1. To help join up services across all sectors |
| 1. To help and encourage people to take part in community life and work |
| 1. To offer and champion a range of accessible volunteering opportunities |
| 4 | To increase the range of options people have | **Choices**  People have the possibility to choose | 1. To expand and develop services |
| 1. To raise awareness of what's out there |
| 1. To facilitate partnership working |
| 5 | To have well trained and knowledgeable staff and volunteer teams | **Ability**  People are supported by a passionate and committed staff & volunteer team | 1. To work to Possability People’s vision and mission |
| 1. To commit to learning and developing in their own work |
| 1. To be self-aware and regularly reflect on own work |