

Our Vision A society where anything is possible regardless of ability

Our Mission We give people access to the right information with the right support to enable personal choice

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|  **Strategic Aim** | **Value Outcome** | **Objectives** |
| 1 | To improve accessible services | **Access**People are accessing the personalised services they need | 1. To co-design services
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| 1. To make use of digital technology
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| 1. To make our services available in other locations and across communities
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| 2 | To ensure people have good quality accessible information | **Information**People are making informed choices | 1. To communicate options and offer realistic choices
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| 1. To produce user friendly materials
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| 1. To achieve and maintain appropriate quality standards
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| 3 | To enable people to live more independently | **Support**People are enjoying improved health & well-being | 1. To help join up services across all sectors
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| 1. To help and encourage people to take part in community life and work
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| 1. To offer and champion a range of accessible volunteering opportunities
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| 4 | To increase the range of options people have | **Choices**People have the possibility to choose | 1. To expand and develop services
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| 1. To raise awareness of what's out there
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| 1. To facilitate partnership working
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| 5 | To have well trained and knowledgeable staff and volunteer teams | **Ability**People are supported by a passionate and committed staff & volunteer team | 1. To work to Possability People’s vision and mission
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| 1. To commit to learning and developing in their own work
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| 1. To be self-aware and regularly reflect on own work
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